



MYTILINEOS, a leading industrial company with a strong international presence in four Business Units, Metallurgy, Sustainable Engineering Solutions, Power & Gas and International Renewables & Storage Development is currently seeking to hire an **IT Billing Engineer**.

IT Billing Engineer

(Reference Code: BE 1220)

Main Responsibilities:

- Is responsible for the electric power and gas billing process and data validation of electric power and gas customers
- Manages billing matters and makes checks and/or corrections when necessary
- Is involved in billing operations analysis and in UAT's and QAT's for billing system changes
- Translates business requirements into functional specifications to third party services (developers) for process improvements
- Identifies and communicates opportunities to improve and enhance the billing system
- Is responsible for large customers and Ad-Hoc reporting (SQL/Power BI)
- Is involved in 3rd level customer care support
- Communicates daily with external parties regarding billing matters (HEDNO, IPTO etc.)
- Participates in various ad hoc projects

Requirements:

- Bachelor's Degree in Computer Science or Engineering
- 3+ years' experience as IT Billing Operator in the retail industry
- Basic software development knowledge is essential
- Database management system knowledge (MySQL) will be highly appreciated
- Fluency in English is essential
- Strong communication and interpersonal skills
- Strong problem solving and analytical skills
- Attention to detail

Interested parties are kindly requested to submit their curriculum vitae via the following link, no later than 04/01/2021.

<https://www.mytilineos.gr/en-us/cv/submission-form>